



दि न्यू इन्डिया एश्योरन्स कंपनी लिमिटेड

(भारत सरकार के पूर्ण स्वामित्वाधीन)

THE NEW INDIA ASSURANCE COMPANY LTD.

(Wholly Owned by Govt. of India)

पंजीकृत एवं प्रधान कार्यालय : न्यू इन्डिया एश्योरन्स बिल्डिंग, 87, महात्मा गांधी मार्ग, फोर्ट, मुंबई - 400 001.
Regd. & Head Office : New India Assurance Bldg., 87, M. G. Road, Fort, Mumbai - 400001.

Phone : 022-22708100
22708400
Fax : 022-22700470
Telegram: NIASURANCE
Website : www.newindia.co.in

HO/MTD/OD/2015/CIR NO.25 /IBD.ADMN/ 258

1st September 2015

ALL REGIONAL OFFICES

Re : Interpretation of the term two admissible claims under the Add-on cover of NIL depreciation under: 1) Private car Package policy – Enhanced cover
2) Two wheeler Package policy-Enhanced cover
3) Long Term Motor Two wheeler Package policy- Enhanced cover
4) “Zero Dep.- Zero X’clusion” Add on cover under goods carrying vehicles package policy
5) Passenger carrying commercial vehicle (Up to 1+9 seater) Package policy – Enhanced cover

New India under Motor segment is selling add-on cover of NIL depreciation attached with captioned package policies of Private car, Two wheeler (both annual & Long term), Goods carrying & Passenger carrying commercial vehicles.

In all the above package policies, the NIL depreciation endorsement attached with the policy mandates that the cover of NIL depreciation is not applicable after two admissible claims under the Add-on cover of NIL depreciation.

It has come to the notice of Head Office that the claim settling authorities have interpreted the above clause in the Add on cover endorsement to mean that only first two claims lodged under the policy will be covered under Nil Depreciation clause. This understanding of the endorsement wording has lead to situations where the Insured after paying higher premium ends up in getting lesser claim, due to additional excess under ‘NIL Depreciation’ Add on cover attached to our commercial goods carrying and passenger carrying policies. For instance, in such commercial vehicle policies for glass only claims where the claim is finalized under Enhanced Cover policy, the claimant will get lesser amount as compared to the finalization of claim under basic policy. ROs have also raised this matter with HO.

In view of the above, it has been decided that the Insureds who have taken any of the above Nil Depreciation cover, be informed that it is not compulsory to avail the benefit of Nil Depreciation in the first two claims only. They can choose to avail the same in any of the two admissible claims that may arise during the policy period. This provision of choosing any of the two claims shall be applicable to all the captioned Enhanced Cover policies.

Please inform all the operating offices / claim hubs and development force under your control.


ZAFIR ALAM
GENERAL MANAGER