

TYPE POLICIES & PROCEDURES	REF NO 2009-PPC-00187
SUBJECT BODY/PAINT REPAIR RATES <i>For Accident/Insurance claims</i>	MODEL(s) XYLO mEagle
	CHANNEL(s) Personal
	MONTH OF ISSUE April 2009

CIRCULATE TO:

GENERAL MANAGER [<input checked="" type="checkbox"/>]	SERVICE MANAGER [<input checked="" type="checkbox"/>]	PARTS MANAGER []
SALES MANAGER []	SERVICE ADVISOR []	SERVICE SUPERVISOR [<input checked="" type="checkbox"/>]
SALES CONSULTANT []	TECHNICAL SPECIALIST []	TRAINER [<input checked="" type="checkbox"/>]
CoTEK [<input checked="" type="checkbox"/>] CaRTEK [<input checked="" type="checkbox"/>]	WARRANTY MANAGER [<input checked="" type="checkbox"/>]	TECHNICIAN []

Enclosed herewith is the updated fixed menu pricing for XYLO Body/Paint repair rates. This can be used as a guide during discussions with insurance surveyors. These rates are calculated based on the published, city based post-warranty labour rates (**Ref 2008-PPC-00158/August 2008**).

Note –

1. These rates are **not** applicable to warranty and pre-sale claims.
2. For warranty & Pre-sale claims, the rates needs to be reduced (by same %) in line with the published city based warranty labour rates (**Ref 2008-PPC-00172/November 2008**)
3. These rates are for full panel repair/painting and do not apply to minor touchup/rectification painting.

Queries & clarifications, contact

Respective Area offices, or claiminfo@mahindra.com

BODY REPAIR RATES - MAHINDRA XYLO mEagle

City Classification	A				B				C			
Part	R&R	Sealant	Painting charges		R&R	Sealant	Painting charges, Rs		R&R	Sealant	Painting charges, Rs	
	Rs	Rs	Solid, Rs	Metallic, Rs	Rs	Rs	Solid	Metallic	Rs	Rs	Solid	Metallic
Front Bumper	150		3800	4560	120		3040	3650	100		2550	3050
Rear Bumper	225		6200	7440	180		4960	5950	150		4150	4960
Bonnet #	150		3900	4680	120		3120	3750	100		2600	3130
Front Door #	270	300	5300	6360	210	300	4240	5100	175	300	3540	4250
Rear Door#	270	300	5000	6000	210	300	4000	4800	175	300	3340	4000
Door Cladding - One	70		150	200	60		120	160	50		100	140
Tail Gate #	270	300	5500	6600	210	300	4400	5280	175	300	3670	4400
Roof panel \$	3000	300	3500	4200	2400	300	2800	3360	2000	300	2340	2800
Side view Mirror- One	120		440	550	100		350	440	80		300	370
Fender #	375		3100	3720	300		2480	2980	250		2070	2490
Front Grill #	120		700	875	100		560	700	80		470	590
Rear Quarter panel - Outer \$#	1600	300	6400	7680	1280	300	5120	6150	1070	300	4270	5130
Chasis	17000				13600				11350			
Complete body - E8/E6	23000		32000	40000	18400		25600	32000	15350		21350	26700
Complete body - Other variants	20000		32000	40000	16000		25600	32000	13350		21350	26700
R&R Engine	3400				2720				2300			
Front windshield	1500	2200			1200	2200			1000	2200		
Rear Windshield	1000	1100			800	1100			670	1100		
Applicable Cities/Towns	Delhi, Faridabad, Ghaziabad, Gurgaon, Mumbai, Navi Mumbai, Noida, Thane, Bangalore, Chennai, Hyderabad, Secundrabad				Ahmedabad, Baroda, Bhopal, Bhubaneshwar, Chandigarh, Cochin, Coimbatore, Cuttack, Dehra Dun, Goa, Guwahati, Indore, Jaipur, Jalandhar, Jammu, Jamshedpur, Kolkatta, Lucknow, Ludhiana, Mangalore, Nagpur, Patna, Pondicherry, Pune, Ranchi, Shimla, Surat, Srinagar, Trivandrum, Vizag				All Other Cities & Towns			
Labor rate^{&}, Rs/Hour	375				300				250			

Does not include denting/panel beating charges

\$ Includes cutting & Welding charges

& - Maximum permissible post-warranty labour rate

Released By -

Mahindra & Mahindra Ltd, Automotive Sector
Tools & Equipment Cell

Encl to Service Information SI-2009-PPC-00187/Apr09