

TYPE POLICIES & PROCEDURES	REF NO 2011-PPC-00314
SUBJECT POST WARRANTY BODY REPAIR RATES – REVISED <i>ACCIDENT / INSURANCE</i>	MODEL(s) BOLERO/SCORPIO XYLO/VERITO
	CHANNEL(s) PERSONAL & COMMERCIAL
	MONTH OF ISSUE JUNE 2011

CIRCULATE TO:

GENERAL MANAGER [<input checked="" type="checkbox"/>]	SERVICE MANAGER [<input checked="" type="checkbox"/>]	PARTS MANAGER [<input type="checkbox"/>]
SALES MANAGER [<input type="checkbox"/>]	SERVICE ADVISOR [<input checked="" type="checkbox"/>]	SERVICE SUPERVISOR [<input checked="" type="checkbox"/>]
SALES CONSULTANT [<input type="checkbox"/>]	TECHNICAL SPECIALIST [<input type="checkbox"/>]	TRAINER [<input checked="" type="checkbox"/>]
CoTEK [<input checked="" type="checkbox"/>]	WARRANTY MANAGER [<input checked="" type="checkbox"/>]	TECHNICIAN [<input type="checkbox"/>]
CarTEK [<input checked="" type="checkbox"/>]	eTEK [<input checked="" type="checkbox"/>]	BODY SHOP MANAGER [<input checked="" type="checkbox"/>]

Enclosed herewith is the revised fixed menu pricing for **XYLO, SCORPIO, BOLERO & VERITO** Body/Paint repair rates. Revision has been done on account of increase in Paint, consumable and handling costs and on the basis of benchmarking done with competitor's products. This circular supersedes the earlier circulars **2009-PPC-00246, 2009-PPC-00220 & 2009-PPC-00219**.

This can be used as a guide during discussions with insurance surveyors. These rates are Calculated based on the published, city based post-warranty labour rates (**Ref 2008-PPC-00158/August 2008**).

Following guidelines are addendum to the above referred notification:

- 1) **The Painting labour charges in the enclosed schedule are applicable only for New panel, i.e. Full panel painting**
 In case of repair / touch up painting, the painting labour charges may be reduced in the estimate according to the extent of damage, calculated on basis of area to be repaired / painted.

- 2) **The Painting labour charges in the enclosed schedule are applicable only for Single panel painting.**
 In case multiple panels (Full Panel Paining) are involved, the overall painting charges need to be reduced due to the following factors:
 - A. Reduction in paint preparation & application time
 - B. Reduction in the wastage of paint & non paint consumables
 - C. Reduction in the paint booth running cost

The multiple panel reductions to be incorporated, for calculating the painting labor charges of more than one replacement panel are as given below:

No Panels	Discount on Total Labour
2	2%
3	3%
4	4%
5	5%
6 & Above	6%

3) All the above rates are for using approved premium PU paints-

Supplier

Brand

Asian PPG
Akzo Noble
Du Pont
BASF

DELTRON & 2K NEXA AUTOCOLOR (formerly ICI)
SIKKENS
STANDOX
GLASURIT

4) An additional amount of Rs 3000/- can be availed, if the vehicle is repaired/measured with the help of Collision Repair system(CRS).

Queries & clarifications, contact

Respective Area offices, or [claiminfoline](#)

BODY REPAIR RATES - MAHINDRA BOLERO (ACCIDENT/INSURANCE)

City Classification	A				B				C			
Part	R&R	Sealant	Painting charges		R&R	Sealant	Painting charges, Rs		R&R	Sealant	Painting charges, Rs	
	Rs	Rs	Solid, Rs	Metallic, Rs	Rs	Rs	Solid	Metallic	Rs	Rs	Solid	Metallic
Front Bumper #	300		2800	3500	250		2700	3300	200		2600	3100
Rear Bumper - One #	300		1200	1500	250		1150	1400	200		1000	1200
Bonnet #	250		3760	4700	200		3600	4500	150		3500	4300
Front Door #	350	250	3360	4200	300	250	3200	4000	200	250	3000	3800
Rear Door#	350	250	3360	4200	280	250	3200	4000	200	250	3000	3800
Tail Gate #	300	300	3600	4500	240	300	3450	4300	200	300	3300	4100
Roof panel \$	4500	300	4400	5500	3600	300	4200	5200	3000	300	4000	5100
Fender #	375		2800	3500	300		2600	3300	250		2500	3150
Front Panel \$	500		1450	1800	400		1300	1700	300		1200	1550
Front Grill #	120		960	1200	100		900	1100	100		850	1000
Cowl Panel #			2000	2500			1900	2400			1800	2200
Wheel Arch - One	250		960	1200	200		900	1100	150		850	1000
B -Pillar - One	1800	100	1360	1700	1450	100	1300	1600	1200	100	1200	1550
Rear Quarter panel - \$	3500	300	3300	4200	2800	300	3200	4000	2300	300	3100	3900
Running Board- One	1500	100	1600	2000	1200	100	1500	1900	1000	100	1400	1800
Door side Cladding - One #	120		400	500	100		300	450	50		250	400
Door Hinge cover - One	100		240	300	80		200	250	60		175	200
Spare wheel cover	50		1440	1800	40		1300	1700	30		1200	1600
Wheel Cap - One			640	800			600	750			550	700
Complete Body			33600	42000			32200	40000			31000	39000
Chasis	14000				11200				9300			
Body Shell (Including Roof)	18000				14400				12000			
R&R Engine	2800				2240				1800			
Front windshield	800				650				500			
Rear Windshield	450				350				300			
Applicable Cities/Towns	Delhi, Faridabad, Ghaziabad, Gurgaon, Mumbai, Navi Mumbai, Noida, Thane, Bangalore, Chennai, Hyderabad, Secundrabad				Ahmedabad, Baroda, Bhopal, Bhubaneshwar, Chandigarh, Cochin, Coimbatore, Cuttack, Dehra Dun, Goa, Guwahati, Indore, Jaipur, Jalandhar, Jammu, Jamshedpur, Kolkatta, Lucknow, Ludhiana, Mangalore, Nagpur, Patna, Pondicherry, Pune, Ranchi, Shimla, Surat, Srinagar, Trivandrum, Vizag				All Other Cities & Towns			
Labor rate⁸, Rs/Hour	375				300				250			

Does not include denting/panel beating charges

\$ Includes cutting & Welding charges

Released By -
Mahindra & Mahindra Ltd, Automotive Sector
Tools & Equipment Cell
Encl to Service Information SI-2011-PPC-00314/June 11

BODY REPAIR RATES - MAHINDRA SCORPIO (ACCIDENT/INSURANCE)

City Classification	A					B					C				
Part	R&R	Sealant	Painting charges, Rs			R&R	Sealant	Painting charges, Rs			R&R	Sealant	Painting charges, Rs		
	Rs	Rs	Solid	Metallic	Pearl	Rs	Rs	Solid	Metallic	Pearl	Rs	Rs	Solid	Metallic	Pearl
Front Bumper	375		3200	4000	5000	300		3100	3840	4800	250		3000	3700	4661
Rear Bumper	350		3000	3750	4700	280		2900	3600	4500	200		2800	3500	4400
Bonnet #	300	200	4100	5200	6500	250	200	4000	5000	6200	200	200	3900	4850	6000
Front Door #	400	300	4000	5000	6250	320	300	3850	4800	6000	250	300	3700	4600	5800
Rear Door#	400	300	3800	4800	6000	320	300	3700	4600	5800	250	300	3500	4500	5600
Tail Gate #	400	300	4000	5000	6250	320	300	3850	4800	6000	250	300	3700	4600	5800
Roof panel #	4800	300	4800	6000	7500	3900	300	4600	5700	7200	3250	300	4500	5600	7000
Side view Mirror- One	200		450	550	700	150		400	500	650	125		400	450	600
Fender #	400		2800	3500	4400	320		2650	3350	4200	250		2600	3250	4000
Rear Quarter panel - \$	3600	300	3200	4000	5000	2900	300	3100	3850	4800	2400	300	3000	3700	4650
Front Grill	200		950	1200	1500	150		900	1150	1400	100		850	1100	1400
Rear Air Spoiler	300		1450	1800	2250	250		1300	1700	2100	200		1200	1600	2000
Cowl Panel			1450	1800	2250			1300	1700	2100			1200	1600	2000
Door Cladding - One	150		1200	1500	1900	120		1100	1450	1800	100		1000	1400	1750
Fender Cladding - One	150		1000	1300	1600	120		950	1250	1500	100		900	1200	1500
Rear Quarter Panel Cladding - One	150		950	1200	1500	120		900	1150	1400	100		850	1100	1300
Tail Gate Cladding	150		1350	1700	2100	120		1300	1600	2000	100		1200	1500	1900
B -Pillar - One \$	2300	100	1600	2000	2500	1850	100	1500	1900	2400	1500	100	1400	1800	2300
Running Board- One \$	2000	200	1350	1700	2100	1600	200	1300	1600	2000	1500	200	1200	1500	1900
Floor & Engine Compartment		800	2000	2500	3100		800	1900	2400	3000		800	1800	2300	2900
Complete body			40000	50000	62000			38000	48000	60000			37000	46000	58000
Chasis	19000					15200					12700				
Body Shell (Including Roof) - Slx/Vlx	23000					18400					15300				
Body Shell (Including Roof) - Qther variants	21000					16800					14000				
R&R Engine	2800					2250					1900				
Front windshield	1800	2200				1450	2200				1200	2200			
Rear Windshield	1500	1100				1200	1100				1100	1100			
Applicable Cities/Towns	Delhi, Faridabad, Ghaziabad, Gurgaon, Mumbai, Navi Mumbai, Noida, Thane, Bangalore, Chennai, Hyderabad, Secundrabad					Ahmedabad, Baroda, Bhopal, Bhubaneshwar, Chandigarh, Cochin, Coimbatore, Cuttack, Dehra Dun, Goa, Guwahati, Indore, Jaipur, Jalandhar, Jammu, Jamshedpur, Kolkatta, Lucknow, Ludhiana, Mangalore, Nagpur, Patna, Pondicherry, Pune, Ranchi, Shimla, Surat, Srinagar, Trivandrum, Vizag					All Other Cities & Towns				
Labor rate[*], Rs/Hour	375					300					250				

Does not include denting/panel beating charges

\$ Includes cutting & Welding charges

Released By -
Mahindra & Mahindra Ltd, Automotive Sector
Tools & Equipment Cell

Encl to Service Information SI-2011-PPC-00314/June 11

BODY REPAIR RATES - MAHINDRA XYLO mEagle (ACCIDENT/INSURANCE)

City Classification	A					B					C				
Part	R&R	Sealant	Painting charges			R&R	Sealant	Painting charges, Rs			R&R	Sealant	Painting charges, Rs		
	Rs	Rs	Solid, Rs	Metallic, Rs	Pearl, Rs	Rs	Rs	Solid	Metallic	Pearl	Rs	Rs	Solid	Metallic	Pearl
Front Bumper	400		3200	4000	5000	320		3000	3800	4800	250		2900	3700	4600
Rear Bumper	375		3000	3750	4700	300		2850	3600	4500	250		2700	3500	4400
Bonnet #	350		4000	5000	6300	280		3850	4800	6000	200		3700	4600	5800
Front Door #	400	300	3650	4600	5700	320	300	3500	4400	5500	250	300	3400	4300	5300
Rear Door#	400	300	3600	4500	5600	320	300	3500	4300	5400	250	300	3300	4200	5200
Door Cladding - One	70		250	300	400	50		230	250	350	40		200	200	300
Tail Gate #	270	300	3700	4700	5900	200	300	3600	4500	5600	175	300	3500	4300	5500
Roof panel \$	5000	600	4800	6000	7500	4000	600	4600	5700	7200	3350	600	4400	5600	7000
Side view Mirror- One	170		500	650	800	130		450	600	750	100		450	550	700
Fender #	250		2800	3500	4400	200		2600	3300	4200	150		2600	3200	4000
Front Grill #	150		1100	1400	1700	120		1000	1300	1600	100		900	1250	1500
Rear Quarter panel \$	3500	300	4000	5000	6300	2800	300	3800	4800	6000	2350	300	3700	4600	5800
B Pillar \$	1800		1300	1700	2200	1440		1200	1600	2000	1200		1200	1500	1900
Running board \$	1500	100	1600	2000	2500	1200	100	1500	1900	2300	1000	100	1400	1800	2200
Floor & Engine Compartment		800	2500	3200	4000		800	2400	3000	3800		800	2300	2900	3700
Complete body			37600	47000	58000			36000	45000	56000			35000	43500	55000
Chasis	17000					13600					11000				
Body Shell (Including Roof) - E8/E6	23000					18400					15000				
Body Shell (Including Roof) - Other variants	20000					16000					10000				
R&R Engine	3400					2700					2267				
Front windshield	1800	2200				1450	2200				1200	2200			
Rear Windshield	1500	1100				1200	1100				1000	1100			
Applicable Cities/Towns	Delhi, Faridabad, Ghaziabad, Gurgaon, Mumbai, Navi Mumbai, Noida, Thane, Bangalore, Chennai, Hyderabad, Secundrabad					Ahmedabad, Baroda, Bhopal, Bhubaneshwar, Chandigarh, Cochin, Coimbatore, Cuttack, Dehra Dun, Goa, Guwahati, Indore, Jaipur, Jalandhar, Jammu, Jamshedpur, Kolkatta, Lucknow, Ludhiana, Mangalore, Nagpur, Patna, Pondicherry, Pune, Ranchi, Shimla, Surat, Srinagar, Trivandrum, Vizag					All Other Cities & Towns				
Labor rate*, Rs/Hour	375					300					250				

Does not include denting/panel beating charges

* Applicable for exterior painting only (without disassembling the body parts)

\$ Includes cutting & Welding charges

Released By -

Mahindra & Mahindra Ltd, Automotive Sector
Tools & Equipment Cell

Encl to Service Information SI-2011-PPC-00314/June 11

BODY REPAIR RATES - Logan / Verito (ACCIDENT/INSURANCE)

City Classification	A				B				C			
Part	R&R	Sealant	Painting charges		R&R	Sealant	Painting charges, Rs		R&R	Sealant	Painting charges, Rs	
	Rs	Rs	Solid, Rs	Metallic, Rs	Rs	Rs	Solid	Metallic	Rs	Rs	Solid	Metallic
Front Bumper	300		2800	3600	250		2700	3400	200		2600	3300
Rear Bumper	300		2800	3600	250		2700	3400	200		2500	3300
Bonnet #	200		3200	4000	150		3000	3800	100		2900	3700
Fender #	250	200	2250	2800	200	200	2100	2600	150	200	2000	2500
Front Door #	400	300	2800	3500	300	300	2650	3350	250	300	2600	3200
Rear Door#	400	300	2800	3500	300	300	2650	3350	250	300	2600	3200
Rear Quarter panel - Outer #	2000		2700	3400	1600		2600	3250	1300		2500	3100
Boot Lid #	250		3200	4000	200		3000	3800	150	300	2900	3700
Roof panel \$	3000	600	4100	5200	2400	600	4000	5000	2000	600	3800	4800
Side view Mirror- One	120		350	450	100		340	430	80		330	400
" B " Pillar \$	1800		950	1200	1450		900	1100	1200		850	1000
Running Board \$	1600	300	1200	1500	1300	300	1150	1400	1000	300	1100	1300
Door Cladding - One	150	100	600	800	100	100	600	750	100	100	550	700
Air Spoiler-Boot Lid	250	100	1400	1800	200	100	1300	1700	150	100	1250	1600
Floor & Engine Compartment		800	1400	1800		800	1300	1700		800	1250	1600
Complete body			30500	38000			29000	36500			28300	35400
R&R Engine & Transmission Assy	2000				1600				1300			
Front windshield	1800	2200			1450	2200			1200	2200		
Rear Windshield	1500	1100			1200	1100			1000	1100		
Applicable Cities/Towns	Delhi, Faridabad, Ghaziabad, Gurgaon, Mumbai, Navi Mumbai, Noida, Thane, Bangalore, Chennai, Hyderabad, Secundrabad				Ahmedabad, Baroda, Bhopal, Bhubaneshwar, Chandigarh, Cochin, Coimbatore, Cuttack, Dehra Dun, Goa, Guwahati, Indore, Jaipur, Jalandhar, Jammu, Jamshedpur, Kolkatta, Lucknow, Ludhiana, Mangalore, Nagpur, Patna, Pondicherry, Pune, Ranchi, Shimla, Surat, Srinagar, Trivandrum, Vizag				All Other Cities & Towns			
Labor rate^{Rs}, Rs/Hour	375				300				250			

Does not include denting/panel beating charges

\$ Includes cutting & Welding charges

Released By -

Mahindra & Mahindra Ltd, Automotive Sector
Tools & Equipment Cell

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