

TATA MOTORS

SC / 2018 / 63	Model : All TMI Insured Commercial Vehicles	Group:60	SEP 2018
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All Dealers / TASSs'

Subject : Revision of Accident Repair Labour Rates for TMI Insured Vehicles

The accident repair labour schedule that is currently followed in TMI was last updated in 2012. The feedback received from Dealers/TASS's, customers and insurance companies is that this need to be revised at par with current market rates. We are pleased to announce that we have reviewed the existing rates and hereby publish the revised rates. While reviewing the rates, we have taken into consideration the labour costs across locations, facility & business overheads of our channel partners and the vehicle / model type.

The revised rates will be effective from 1st August 2018 and are binding on all Insurance companies empaneled under TMI.

City Classification :

Tier - I (C+)	Delhi & NCR, Mumbai, Bangalore, Hyderabad & Chennai
Tier - II (C1)	Cochin, Coimbatore, Kolkata, Kanpur, Pune, Nagpur, Indore, Surat & All State Capitals
Tier - III (C2)	All other cities/towns not covered under C+ & C1 as mentioned above

The Accident Repair Labour Rate has been defined in two parts:

Part 1: Defined Jobs: List of 56 jobs involving removing and refitting. (Refer Annexure - 1)

Part 2: Man Hour Rates: Jobs not defined in Part 1, would be considered under this section. To arrive at the Labour for a job not defined in part 1, the Man-hours required to repair would have to be multiplied by the Man-hour rates provided in Part 2. (Refer Annexure - 2)

In case of dispute w.r.t man-hours required for a particular accidental job, the decision of local Customer Support Manager of TML will be final and binding on Insurance Company.

Annexure - 1

S. N	NATURE OF JOB	Tier I & Tier II (C+,C1)						Tier III (C2)					
		SCV (Ace Zip & Iris)	Pickup (207 Xenon)	LCV & ICV Trucks (407 709 909 1109)	Winger, LCV Bus (407, 709, 909)	MCV & HCV Trucks (1618 2518 3118 3518 4018 4923)	Prima, ICV Bus, MCV Bus, Ultra bus	SCV (Ace Zip & Iris)	Pickup (207 Xenon)	LCV & ICV Trucks (407 709 909 1109)	Winger, LCV Bus (407, 709, 909)	MCV & HCV Trucks (1618 2518 3118 3518 4018 4923)	Prima, ICV Bus, MCV Bus, Ultra bus
1	ELECTRICAL REMOVAL & REFIT COMP.	2,319	3,500 (Non AC veh) 4,500 (AC veh)	3,838	4,605	3,864	4,058	2,164	3,000 (Non AC veh) 4,000 (AC veh)	3,555	4,266	3,555	3,733
2	ELECTRICAL REMOVAL & REFIT COMP. (PARTIAL)	Depends on the extent of damage											
3	CABIN REMOVE REFIT (Not Applicable for Bus)	Bare = 6804	5,000 (Non AC Veh)	Bare = 8660	N.A	Bare = 8660	Bare = 9093	Bare = 8050	4,200 (Non AC Veh)	Bare = 6933	N.A	Bare = 6933	Bare = 7280
		Complete = 3090	6,500 (AC Veh)	Complete = 4947		Complete = 4947	Complete = 5194	Complete = 2792	5,500 (AC Veh)	Complete = 3090		Complete = 3090	Complete = 3245
4	LOADBODY REMOVE & REFIT (Not Applicable for Bus)	3,864	3,500	5410 - 6193	N.A	11,593	12,173	3,478	3,200	5,024	N.A	10,820	11,361
5	CABIN STRIPPING (Not Applicable for Bus)	4,637	3,000	6,140	N.A	6,956	7,304	4,249	2,800	5,410	N.A	6,569	6,898
6	CHASSIS REPLACE (EXCLUDING FRONT AXLE ASSY & SPRING ASSY REMOVAL & FITMENT)	10,047	25,000	9,978	11,973	24,731	25,968	9,658	23,000	9,661	11,593	23,186	24,345
7	REPAIRS OF CHASSIS FRAME	Depends on extent of damage											
8	REMOVAL & REFIT RADIATOR	696	1,500	768	921	1,082	1,136	657	1,200	696	835	927	974
9	REMOVAL & REFIT RADIATOR & INTER COOLER	-	1,500	768	921	1,082	1,136	-	1,200	696	835	927	974
10	SPRING LEAF REPLACE (per assy)	696	800	844	1,013	1,082	1,136	657	600	773	927	805	1,050
11	I-BEAM REMOVE & REFIT	2,319	800	3,070	3,684	3,091	3,246	2,009	600	2,782	3,339	2,782	2,921
12	I-BEAM REPAIR	2,000	2,500	2,319	2,782	2,319	2,319	1,500	2,000	2,319	2,782	2,319	2,319
13	WHEEL DISC REPLACE	309	450	307	368	309	325	270	420	271	325	271	284
14	WHEEL ALIGNMENT (PER AXLE)	450	600	600	600	600	650	400	450	550	550	550	600
15	ENGINE REPAIR	13,815	15,000	13,815	16,578	21,640	22,722	12,362	13,000	12,362	14,834	20,094	21,099
16	TURBO REPLACE	-	1,200	614	737	618	649	-	1,000	541	649	541	568

S. N	NATURE OF JOB	Tier I & Tier II (C+,C1)						Tier III (C2)					
		SCV (Ace Zip & Iris)	Pickup (207 Xenon)	LCV & ICV Trucks (407 709 909 1109)	Winger, LCV Bus (407, 709, 909)	MCV & HCV Trucks (1618 2518 3118 3518 4018 4923)	Prima, ICV Bus, MCV Bus, Ultra bus	SCV (Ace Zip & Iris)	Pickup (207 Xenon)	LCV & ICV Trucks (407 709 909 1109)	Winger, LCV Bus (407, 709, 909)	MCV & HCV Trucks (1618 2518 3118 3518 4018 4923)	Prima, ICV Bus, MCV Bus, Ultra bus
17	CHASSIS STRIPPING & FITTING	9,978	15,000	9,978	11,973	24,731	25,968	9,274	13,500	9,274	11,129	23,186	24,345
18	ENGINE REMOVAL & REFITMENT	4,637	6,000	6,140	7,368	7,729	8,115	3,863	4,500	5,410	6,492	6,956	7,304
19	FIP REMOVAL & REFITMENT	850	1,500	998	1,197	1,005	1,055	773	1,200	927	1,113	927	974
20	STARTER / ALTERNATOR REMOVAL & REFITMENT	390	500	307	368	309	325	390	450	271	325	271	284
21	REPLACE OIL SUMP	387	500	461	553	464	487	309	400	386	464	425	446
22	GEAR BOX REPAIR (INCLUDING R&R)	3,070	1,500	3,070	3,684	3,070	4,058	2,628	1,200	2,628	3,153	2,628	3,652
23	POWER STG.BOX REPAIR (INCLUDING R&R)	3,070	3,200	3,070	3,684	3,864	5,681	2,628	2,800	2,628	3,153	3,652	4,869
24	DIFERENTIAL ASSY REPAIR	2,319	2,800	3,070	3,684	3,864	4,058	2,009	2,500	2,705	3,246	3,478	3,652
25	R.A.TUBE REMOVAL & REFITMENT	2,319	2,800	3,070	3,684	5,410	5,681	1,932	2,500	2,705	3,246	5,024	5,275
26	PAINTING OF CABIN (Not Applicable for Bus)	15,458	25,000	18,420	N.A	23,186	24,345	3,907	23,000	17,003	N.A	21,640	22,722
27	PAINTING OF LOAD BODY (COMPLETE) (Not Applicable for Bus)	3,765	6,000	8,443	N.A	18,549	19,476	4,348	5,000	7,729	N.A	17,003	17,853
28	OIL FILTER ASSY.& FUEL FILTER ASSY. REPLACE	232	230	230	276	232	243	193	190	193	232	193	203
29	REPLACE FUEL TANK ASSY.	618	750	768	921	773	812	541	600	618	742	618	649
30	SEPERATION DAMAGE COWL FROM CAB & FIT NEW & PARTS	-	12,000	9,210	N.A	9,274	9,738	-	10,000	7,729	N.A	7,729	8,115
31	REPLACE COWL ASSY COMPLETE	-	-	9,978	N.A	13,911	14,607	-	-	9,274	N.A	12,366	12,984
32	FABRICATION OF CABIN COMP. (STEEL)	Depends on extent of damage											
33	REPLACE AIR COMPRESSOR	-	-	768	921	773	812	-	-	618	742	618	649
34	REPLACE VANE PUMP	773	500	768	921	773	812	618	420	618	742	618	649
35	REPLACE C.J.BKT/RUBBER	464	500	461	553	696	730	386	420	386	464	618	649
36	REMOVAL & FITTMENT OF PROP.SHAFT ASSY(EACH)	155	800	230	276	309	325	116	600	193	232	232	243
37	REPLACE FLYWHEEL HSG/CLUTCH HSG.	1,545	2,000	1,535	1,842	2,319	2,435	1,236	1,500	1,237	1,484	2,009	2,110
38	REPLACE ENGINE FDN PER PIECE	309	500	307	368	309	325	270	300	271	325	271	284

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39	REPLACE VIBRATION DAMPER PULLEY	1,236	1,200	1,228	1,474	1,237	1,298	1,082	1,000	1,082	1,298	1,082	1,136
40	REPLACE TIMING GEAR HOUSING	3,090	6,000	5,373	6,447	6,956	7,304	2,704	5,500	5,024	6,028	6,569	6,898
41	REPLACE CAMSHAFT ASSY	5,408	6,500	6,140	7,368	6,956	7,304	4,636	6,200	5,410	6,492	6,183	6,492
42	REPLACE TAPPET COVER	155	150	154	184	232	243	116	120	116	139	193	203
43	REPLACE MECHANICAL STEERING GEARBOX ASSY.	2,318	-	2,303	2,763	-	-	1,932	-	1,932	2,319	-	-
44	REPLACE CYLINDER HEAD ASSY.	2,318	4,600	4,605	5,526	4,637	4,869	1,932	4,200	3,864	4,637	3,864	4,058
45	REPLACE BRAKE BOOSTER PER PIECE	-	350	307	368	309	325	-	320	271	325	271	284
46	REPLACE HYDRAULIC CYLINDER ASSY	-	-	-	-	11,593	12,173	-	-	-	-	10,820	11,361
47	WIND SHIELD GLASS REMOVAL & FITMENT	1,545	2,500	2,303	2,763	2,319	2,435	1,159	2,200	1,932	2,319	1,932	2,029
48	FRONT PANEL REMOVAL & FITMENT	618	-	614	737	-	-	464	-	464	556	-	-
49	FRONT BUMPER REMOVAL & FITMENT	309	350	307	368	309	325	232	300	232	278	232	243
50	BARE DOOR REPLACEMENT EACH	750	1,500	950	1,140	1,200	1,500	500	1,200	950	1,140	1,200	1,500
51	DIAGNOSTIC CHARGES (2 HRS)	500	500	1,000	1,200	2,000	2,500	450	500	1,000	1,200	2,000	2,500
52	REMOVAL & INSTALLATION OF SCR MUFFLER	-	-	-	-	1,200	1,750	-	-	-	-	1,000	1,500
53	REMOVAL & INSTALLATION OF UREA DOSING UNIT	-	-	-	-	1,200	1,500	-	-	-	-	1,000	1,250
54	REMOVAL & INSTALLATION OF UREA DECOMPOSITION / TRANSFER LINE	-	-	-	-	1,200	1,200	-	-	-	-	1,000	1,000
55	REMOVAL AND INSTALLATION OF UREA (AUS-32) INJECTION NOZZLE	-	-	-	-	1,200	1,200	-	-	-	-	1,000	1,000
56	BODY REPAIR INCLUDING DENTING AND PAINTING (FOR BUSES ONLY)	Depends on extent of damage and on applicable local vendor rates.											

Annexure - 2

	Accident Labour Rate (per Hour)	
	Workshop Type	
City Category	ASW	Non-ASW
C+	460	420
C1	430	390
C2	400	360